

Limited Lifetime Warranty

Aristocratic Cabinets, Inc. warrants to the original consumer purchaser that all its manufactured products are covered by a limited lifetime warranty against defective material or workmanship from the date of shipment. Any product found to be defective as a result of faulty manufacturing or workmanship will be repaired or replaced, at Aristocratic's option, without charge to the dealer except for cost of removal, transportation and reinstallation.

This warranty does not cover products that are misused, mistreated, improperly stored, improperly installed, or water damage. This warranty is not valid for products used for any purpose other than the originally intended purpose. Also not warranted are the natural movement of wood, which may cause cracking or lines in the finished surface and mellowing or darkening of the material and surfaces, which may result from exposure to light and other elements and are considered part of the aging process. Doors more than 24" wide and 62" high are not warranted against warping or cracking.

The foregoing warranties are in lieu of any and all other warranties, expressed or implied, including any warranty of merchantability or of fitness for a particular purpose, usage, or trade. Aristocratic Cabinets shall not be liable for any consequential damages.

In accordance with the limited warranty, defective materials will be replaced or repaired without charge as follows:

1. Defective cabinets and wood accessories will be returned to Aristocratic Cabinets, freight prepaid, for evaluation before replacement requests will be processed. The dealer will call or fax for return authorization before shipping.
2. If the material is found to be defective, the order will be processed at no charge within 12 days from receipt of returned goods. Special order material may take longer.
3. When drawer guides, shelf clips, screw caps, screws, or any other hardware is defective or missing from shipment, call the factory immediately and in-stock replacement parts will be sent at no charge within three (3) working days. Special order items may take longer.
4. In the event that a cabinet is not manufactured as specified on the signed confirmation, Aristocratic Cabinets will make a determination as to whether the cabinet will be returned for rework or if a replacement will be provided.
5. An authorized representative of Aristocratic Cabinets will inspect complaints regarding defective finish or wood deviation.
6. Aristocratic Cabinets reserves the option of approving field repair or returning the faulty product to the factory for correction. Aristocratic Cabinets will assume no labor charge for field corrections unless prior authorization is made, in writing, by the management of Aristocratic Cabinets, Inc.
7. The dealer will be responsible for touch-up and correction of minor damages incurred in shipping. The dealer will also be responsible for adjustment of doors and drawers and for any labor charges associated with these items. Aristocratic Cabinets will ship install kits with each order, which include install screws, cabinet connectors, extra shelf clips, fast cap screw covers, touch-up paint or stain, and matching putty sticks.
8. The dealer will investigate all clients' complaints as quickly as possible. If a factory representative is necessary, the dealer or authorized representative will accompany the Aristocratic representative to the job site to obtain client satisfaction.



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